

SIGNATURE ON FILE

Authorization of this form acknowledges Card member's purchase from the Hill Company, Inc. of goods and/or services in the amount of the total shown below and agrees to perform the obligations set forth by the Card member's Agreement with the issuer. Your placement of an order with the Hill Company, Inc. constitutes your agreement that these policies apply to the order. This purchase is subject to terms and conditions including all limitations and exclusions, such as those in the manufacturer's product warranties.

Circle Card Type:

VISA AMEX MASTER CARD DISCOVER

Description: _____

Amount: \$ _____

Credit Card Account #: _____

Expiration Date: _____

Purchase Order #: _____

Billing Address: _____

Date: _____

I have read and understood the Hill Company, Inc. refund and return policy.

Authorizing Signature: (X) _____
I agree to pay the above amount per the terms of my card issuer agreement.

Print Name: _____

****Due to security reasons regarding your credit card information, do not return this form via email.****

hill company, inc.

1305 Old Ellis Road, Roswell, GA 30076, 770/751-0850 Phone, 770/751-0070 Fax

Return and Refund Policy

If you need to return your purchase of a product or parts, please call Hill Company, Inc., Parts Department at 770/751-0850 for a Return Material Authorization (RMA).

For product returns, please refer to the Product Return Policy section below. For eligible manufacturer's products, you have up to 14 calendar days from the time you receive your item(s) to initiate a return. Some products may not be returned for refund or exchange under any circumstances unless such product is defective on arrival. If the item is returnable, it may be returned new and unused to Hill Company, Inc. unopened in the original box. Hill Company, Inc. will provide you a refund based on your original method of payment. The product must be returned to Hill Company, Inc. within 14 calendar days of the issuance of the RMA. All products must be packed in the original, unmarked packaging including any accessories, manuals, documentation, and registration that shipped with the product or parts. Hill Company, Inc. will assess a 25% restocking fee on any product returned unless it is deemed defective. If the purchase was made by a major credit card (Visa, MasterCard, American Express, or Discover) that same credit card will be used to pay the 25% restocking fee.

Please note that the following clarifications apply to purchases under this policy. Hill Company, Inc. does not permit the return of certain products as specified by the manufacturer and Hill Company, Inc. will notify you if applicable.

- Certain products by Armstrong and Wattmaster are not returnable.
- Built to order products such as coils are not returnable.

Product Return Policy: Hill Company, Inc. recommends that the purchaser (1) use a carrier that offers shipment tracking for all returns and (2) either insure your package for safe return to Hill Company, Inc. or declare the full value of the shipment so that you are completely protected if the shipment is lost or damaged in transit. If you choose not to (1) use a carrier that offers tracking or (2) insure or declare the full value of the product, you will be responsible for any loss or damage to the product during shipping.